but also from other States in the country, under Tariff Rate Quota to allow the State Governments to import this edible oil. As I said, it is cleared by the Ministry of Commerce under the Tariff Rate Quota (TRQ) with 45 per cent excise duty ...(*Interruptions*)...

प्रो॰ अलका क्षत्रिय: सभापति महोदय, मैंने यह प्रश्न नहीं किया है। मेरा सवाल अलग है। मेरा सवाल यह है कि.....

SHRI V. SREENIVASA PRASAD: The Ministry of Commerce has cleared this proposal and it is with the Ministry of Finance ...(*Interruptions*)...

प्रो॰ अलका क्षत्रिय: मेरा सवाल तो पहले सुन लीजिए। उन्होंने गलत जवाब दिया है।

MR. CHAIRMAN: Question Hour is over.

WRITTEN ANSWERS TO STARRED QUESTIONS

Telephone Lok Adalats

*325. SHRI VIJAY SINGH YADAV: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) the details of the Telephone Lok Adalats held in Bihar during the last three years to mitigate the public grievances in the State, year-wise;

(b) the number of complaints disposed of during each year;

(c) the number of complaints pending before the Lok Adalats in the State; and

(d) whether it is proposed to hold more sittings of Lok Adalats in order to dispose of pending cases at the earliest?

THE MINISTER OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI ARUN SHOURIE): (a) Details of Telephone Adalats (No Telephone Lok Adalats are held in Department of Telecom) held in Bihar during the last three years are as follows:—

Sl. No.	Level	Adalats held			
		1999-2000	2000-01	2001-02	2002-03 (upto February, 2003)
(i)	Circle	*	*	1	Nil
(ii)	SSA				
	1. Arrah	1	4	4	2
	2. Begusarai	**	**	**	4
	3. Bettiah	**	**	3	5
	4. Bhagalpur	Nil	3	6	5
	5. Chhapra	Nil	Nil	2	Nil
	6. Dharbhanga	8	3	6	2
	7. Gaya	Nil	4	6	2
	8. Hajipur	Nil	1	5	5
	9. Katihar	2	1	6	5
	10. Khagaria	Nil	2	6	4
	11. Kishanganj	**	**	**	Nil
	12. Motihari	4	8	5	5
	13. Munger	Nil	3	5	4
	14. Muzaffarpur	1	3	5	1
	15. Patna	1	1	2	1
	16. Saharsa	3	3	5	4
	17. Samastipur	**	**	**	Nil
	18. Sasaram	Nil	4	2	4
	TOTAL:	20	40	69	53

* Telephone Adalats at Circle Level were introduced in June, 2001.

** Bettiah Secondary Switching Area was formed in 2001-02 while Begusarai, Kishanganj and Samastipur Secondary Switching Areas were formed in 2002-03.

(b) No. of complaints disposed of is as follows:—

1999-2000	740
2000-2001	1346
2001-2002	2893
2002-2003 (upto February, 2003)	2373

(c) No. of pending complaints is as follows:

1999-2000	Nil
2000-2001	Nil
2001-2002	Nil
2002-2003 (upto February, 2003)	49 (Under Process)

(d) No, Sir. As Bihar Telecom Circle was able to dispose of almost all complaints in the Telephone Adalats already held.

Software exports

*328. DR. AKHILESH DAS: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether with the slowdown in growth of software exports, over 55,000 fresh engineers from the Government recognized colleges are yet to get jobs;

(b) whether a large number of Information Technology graduates and post-graduates had emigrated and returned to India after September 11, 2001; if so, the estimated number thereof;

(c) the latest assessment of the unemployed Information Technology engineers, graduates and post-graduates, and other Information Technology workers in the country; and

(d) what steps are being taken to provide them with employment and open up fresh avenues for Information Technology Engineers, graduates and post-graduates, including those emigrating from abroad?

THE MINISTER OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI ARUN SHOURIE): (a) According to a recent study of National Association of Software Services Companies (NASSCOM), the Indian software and services industry is expected to employ about 6,50,000 persons by March, 2003, an increase of more than 1,25,000 (which is 24%) over the numbers employed in March, 2002. Approximately 55,000 engineers graduating from IT related courses (including Electrical, Electronics and Communication etc.) join the IT labour pool every year.